

**National Fraud Initiative 2012/13 – Update 21/08/13**

**Pensions**

*Match reports* - 3 reports, high quality matches. 111 recommended by NFI to be prioritised for investigation, including 29 deceased matches. (423 matches in total).

Overpayments of £17,127.27 recorded so far.

135 Processed, 61 in progress which could result in further savings.

**Payroll**

*Match reports* - 7 reports, including payroll to payroll, payroll to creditors, payroll to UK visas, 38 recommended by NFI to be prioritised for investigation. (157 matches in total)

22 processed, 49 in progress, 30 Payroll to creditors – awaiting Creditors.

**Care Homes**

*Match reports* – 1 report, high quality matches. 7 recommended by NFI to be prioritised for investigation all deceased matches. (158 matches in total).

All 7 recommended matches processed. 6 closed as already known, 1 closed as no issue, as customer has been confirmed as alive and well.

**Blue Badges**

*Match reports* - 3 reports, initially 1,532 recommended by NFI to be prioritised for investigation, including 1,522 deceased matches. (1,743 matches in total). A further 9 were released to the website by NFI on 09/08/13.

1,740 have been processed, with a further 3 in progress and 9 to be sifted. No monetary savings have been recorded for the Blue Badges alone.

One customer had both a Blue Badge and care package from Wiltshire Council even though she lives over the border in Hampshire. As a result of NFI, her Blue Badge has been cancelled as has the care package that she was receiving from Wiltshire. The care package was provided by Wiltshire as she was registered with a Wiltshire GP and the neighbourhood nursing team were also involved. The boundary line between Wiltshire and Hampshire runs in-between her house and her neighbour. Care was provided by Aster Living from 17/04/13 until 05/06/2013 at a cost of £397.25. Hampshire took over the care from 06/06/13.

## **Accounts Payable**

*Match reports - **Creditors History*** – 7 reports (all high quality), 2 of which are key reports. Includes duplicate records by reference amounts and creditor reference (1,343 recommended by NFI to be prioritised for investigation). Value of each duplicate record are between £100 - £500k. Overpaid VAT 661 recommended by NFI to be prioritised for investigation. (15,763 matches in total)

1,395 processed, 30 in progress, no overpayments recorded.

***Creditors Standing*** – 3 reports, all high quality, 754 recommended by NFI to be prioritised for investigation. (754 matches in total)

83 processed, 1 in progress, no overpayments recorded.

## **Concessionary Travel Pass**

*Match reports - 1 report, 1,831* recommended by NFI to be prioritised for investigation, all deceased matches (1,831 matches in total)

394 are complete, 1,196 are in progress, 279 errors have been identified

An initial review of the matches against the concessionary travel system resolved 382 matches where the death had been notified to the council. An internal data matching between the NFI matched results and council tax records was exercised. Of the 1452 records, 950 were matched confirming that those passes should be cancelled. The remaining 502 did not match for varying reasons.

Further verification with Revs & Bens system.

One case has been referred (not part of NFI) and investigated after contact made with this team as a result a pass was not issued and a report made to DVLA.

## **Housing**

### **Housing Rents**

*Match reports - 4 reports, 1 key. 9* recommended by NFI to be prioritised for investigation. (13 matches in total)

All recommended matches have been processed.

### **Right to Buy**

*Match reports - 3 reports, 1 key. 4* recommended by NFI to be prioritised for investigation (8 matches in total)

All recommended matches have been processed.

## **Housing Benefit**

*Match reports* - 45 reports in total, 16 high quality, 5 key reports. 714 recommended by NFI to be prioritised for investigation. 644 processed, 131 in progress, all recommended matches sifted (4,849 matches in total).

Overpayment of £14,545.93 identified to date, 6 errors. To date 32 fraud investigations opened as a result of NFI 2012/13, (9 closed no result, 4 result, 8 pending and 11 open cases).

## **Residential Parking Permits**

As a result of the additional screening carried out by NFI, a Resident Parking Permit to DWP Deceased match has recently been produced on the NFI website. There are 17 matches in all, 14 of which have been recommended for further investigation by NFI.

## **Summary**

Processed : 4445

Investigating : 1470

Frauds : 0

Errors : 286

Total : £31,673.20

Recovering : 1

Recovering : £3,488.44